

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÁHAN

RESOLUTIONS

| Resolution No. | Sponsor            | Title   | Date Intro          | Date of Presentation | Date Adopted | Date Referred | Referred to | PUBLIC HEARING DATE | DATE AUTHORS REPORT FILED | NOTES |
|----------------|--------------------|---|---------------------|----------------------|--------------|---------------|-------------|---------------------|---------------------------|-------|
| 512-37 (COR)   | Therese M. Terlaje | Relative to recognizing and congratulating Noel Duluna on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend his contribution to our island’s hospitality industry and Guam’s visitors. | 9/5/24<br>9:52 a.m. | 9/8/24<br>7:00 p.m.  |              |               |             |                     |                           |       |

***I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN***  
**2024 (SECOND) Regular Session**

**Resolution No. 512-37 (COR)**

Introduced by:

Therese M. Terlaje TMT

**Relative to recognizing and congratulating Noel Duluna on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend his contribution to our island’s hospitality industry and Guam’s visitors.**

1        **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***  
2        ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3        **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the  
4        achievements of the dedicated professionals in our hospitality and tourism industry who  
5        have committed themselves to serving our community with excellence, upholding the  
6        highest standards, and contributing significantly to the well-being and satisfaction of  
7        our people and visitors alike; and

8        **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the  
9        island’s economy, welcoming visitors from around the world to experience the unique  
10       beauty, culture, and warmth of the *CHamoru* people; and

11       **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist  
12       accommodations play a crucial role in ensuring that visitors experience the highest  
13       standards of cleanliness, comfort, and safety during their stay, thereby enhancing the  
14       overall reputation of Guam as a premier travel destination; and

1       **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,  
2 encompassing meticulous attention to detail, the maintenance of guest rooms and  
3 common areas, the management of laundry services, and the provision of a welcoming  
4 environment that reflects the spirit of hospitality for which Guam is known; and

5       **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam's  
6 hospitality industry, providing guests with a first impression of the island's commitment  
7 to excellence, and frequently going above and beyond to accommodate the diverse  
8 needs and preferences of visitors; and

9       **WHEREAS**, the dedication and hard work of Guam's housekeepers contribute  
10 significantly to the success and sustainability of the island's tourism sector, directly  
11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion  
12 that drives economic growth; and

13       **WHEREAS**, housekeepers in Guam's hospitality industry not only support the  
14 visitor experience but also play an integral role in maintaining public health and safety  
15 by adhering to rigorous sanitation protocols, especially in the wake of global health  
16 challenges, thereby protecting both visitors and the local community; and

17       **WHEREAS**, the contributions of housekeepers extend beyond the confines of  
18 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam's  
19 natural environment, ensuring that the island remains a pristine and attractive  
20 destination for generations to come; and

21       **WHEREAS**, the Guam Hotel and Restaurant Association (GHRA) recognizes  
22 exceptional individuals within the hospitality industry through the "*Most Valuable*  
23 *Housekeeper Award*" to honor those who have demonstrated outstanding dedication,  
24 reliability, and contributions to their respective establishments; and

25       **WHEREAS**, Noel Duluna, the lead stewarding supervisor at Hilton Guam  
26 Resort & Spa, has consistently demonstrated exemplary leadership and dedication to

1 maintaining cleanliness and operational efficiency throughout the resort’s kitchen and  
2 restaurant facilities; and

3 **WHEREAS**, Noel ensures that every kitchen, restaurant outlet, and equipment  
4 is kept to the highest cleanliness standards, contributing to an exceptional guest  
5 experience for all patrons of the Hilton Guam Resort & Spa; and

6 **WHEREAS**, he has earned a reputation for his outstanding efficiency,  
7 particularly in preparing restaurant outlets for opening and ensuring their smooth  
8 breakdown after closing, exemplifying his commitment to upholding excellence in  
9 every aspect of his role; and

10 **WHEREAS**, Noel's supportive leadership and reliability in managing his team  
11 have made him an indispensable asset to the Hilton Guam Resort & Spa, consistently  
12 contributing to the pristine ambiance and quality dining experience that the resort is  
13 known for; and

14 **WHEREAS**, his unwavering dedication and high standards in ensuring the  
15 cleanliness and readiness of the Hilton Guam Resort & Spa’s facilities have earned him  
16 the recognition of the hotel management and his peers, making him a well-deserved  
17 recipient of the Guam Hotel and Restaurant Association’s "2024 Most Valuable  
18 Housekeeper of the Year" Award; now therefore, be it

19 **RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na*  
20 *Liheslaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and  
21 congratulate Noel Duluna on the nomination of the Guam Hotel and Restaurant  
22 Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend  
23 his contribution to our island’s hospitality industry and Guam’s visitors; and be it further

24 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules  
25 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of  
26 the same be thereafter transmitted to Noel Duluna; and to the Honorable Lourdes A.  
27 Leon Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF  
*I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN* ON THE      DAY  
OF SEPTEMBER 2024.**